

DSS Laws, Regulations and Policies 2024

2 HOUR CEU COURSE FOR RCFE AND ARF ADMINISTRATORS

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# Course Objectives

01

Review and discuss new PIN's, new forms, DSS regulations, Quarterly Updates, etc.

02

Review DSS Form Changes 03

Discuss current Assembly and Senate Bills that passed effective 2024 and 2023 04

Discuss new Labor and OSHA Laws and policies 05

Review of the CARE tools for DSS inspections

### Definitions

DSS = Department of Social Services

RCFE = Residential Care Facility for the Elderly

ARF = Adult Residential Facility

SNF = Skilled Nursing Facility

AB = Assembly Bill

SB = Senate Bill

Resident = anyone living in long-term care

CALA = California Assisted Living Association



New
2024
Laws/Bills

# AB 1417

#### ELDER AND DEPENDENT ADULT ABUSE - MANDATED REPORTING

Previous elder abuse reporting changes. This Bill deletes and reorganizes some of those reporting provisions. Under the Bill, if the abuse that occurred in a long-term facility was allegedly caused by another resident of the facility with dementia diagnosed by a licensed physician and there was no serious bodily injury, the reporter would be required to submit a written report within 24 hours to the long-term care Ombudsperson and the local law enforcement agency.

Under the Bill, in all other instances, immediately or as soon as practically possible, but no longer than 2 hours, the reporter would be required to submit a verbal report to the local law enforcement agency, and to submit a written report within 24 hours to the aforementioned recipients. Under the Bill, the time limit for reporting would begin when the mandated reporter observes, obtains knowledge of, or suspects the abuse or neglect.



### AB 979

This Bill is in regard to Family Council and affects RCFE's and SNF's.

It allows meetings to be conducted via Zoom (or equivalent) and helps ensure designated individuals are aware of council meetings.

More details to follow.....



AB 839 updates the California Health Facilities Financing Authority Act (CHFFA) to enable not-for-profit RCFE's to access CHFFA financing and funding programs.

Money can be used for construction, expansion, remodeling, renovation, furnishing, or equipping, or funding, financing, or refinancing or acquisition of a health facility. This Bill added an RCFE to the definition of "health facility" under the program.

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# Minimum Wage Increase

Effective January 1, 2024, California's minimum wage increased to \$16.00 per hour.

Pixabay

#### Senate Bill 525:

This Healthcare Worker minimum wage increase will result in SIGNIFICANT cost increases throughout the healthcare field!

Does this affect RCFE's and ARF's? Not directly unless they are affiliated by an acute care provider or owned, operated or controlled by a hospital but it puts indirect wage pressure on our industry!!!!

Here is the rate increase breakdown:

June 1, 2024 to May 31, 2026 = \$21.00 per hour

June 1, 2026 to May 31, 2028 = \$23.00 per hour

June 1, 2028 to....? = \$25.00 per hour

AB 1228 legislation, or the Fast Food Franchisor Responsibility Act, gives fast-food employees in California the highest guaranteed base pay in the industry nationwide.

Fast Food Worker minimum wage increase effective April, 2024 = \$20.00 per hour.

Again, this does not affect our industry directly but creates indirect wage pressure.

Effective January 1, 2024.

Employers must provide a minimum of 40 hours (5 days) of Paid Sick Leave ("PSL") per year (up from 3 days).

- 24 hours (3 days) of PSL time by the 120<sup>th</sup> day of employment;
- An additional 16 hours of PSL by the 200<sup>th</sup> calendar day of employment;
- = a total of 40 hours

\*Source: <a href="https://californiapayroll.com/blog/california-paid-sick-leave-expansion-sb-616/#">https://californiapayroll.com/blog/california-paid-sick-leave-expansion-sb-616/#">https://californiapayroll.com/blog/california-paid-sick-leave-expansion-sb-616/#">https://californiapayroll.com/blog/california-paid-sick-leave-expansion-sb-616/#">https://californiapayroll.com/blog/california-paid-sick-leave-expansion-sb-616/#">https://californiapayroll.com/blog/california-paid-sick-leave-expansion-sb-616/#">https://californiapayroll.com/blog/california-paid-sick-leave-expansion-sb-616/#</a>

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#### More provisions:

- If employers use the accrual method, any remaining accrued Paid Sick Time must carry over to the next calendar year, year of employment, or 12-month period. Employers may limit this carry-over to 40 hours.
- Employers may limit the use of Sick Time to 40 hours (or 5 days) for each calendar year, year of employment, or 12-month period.
- For employers who utilize an accrual model instead of offering a lump sum, employees must accrue at least one hour of Paid Sick Leave for every 30 hours worked.
- Employees are entitled to Paid Sick days if they work in California for the same employer for 30 or more days within a year from the start of their employment.



More provisions:

Employees would be allowed to take paid time off for any "existing health condition of, or preventative care for, an employee or an employee's family member."

Businesses could be sued over disputes with workers over what qualifies for paid time off.

What you need to do as an employer to comply:

- Carefully review and update your current Sick Leave policies and ensure that they align with California's new statewide requirements.
- 2. Update your Employee Handbook and communicate the changes to your employees no later than January 1, 2024.
- 3. Ensure your payroll and recordkeeping systems can accurately track and document the accrued Sick Leave balance and usage for each employee.



# SB 553—Workplace Violence Prevention

violence prevention standard applicable to most California employers. Among other requirements, the Bill requires employers to implement a written workplace violence prevention plan, record workplace violence incidents, and train employees.

SB 553: Goes into effect January 1, 2025 but certain requirements need to be met by July 1, 2024.

**Summary:** Existing law authorizes any employer, whose employee has suffered unlawful violence or a credible threat of violence from any individual that can reasonably be construed to be carried out or to have been carried out at the workplace, to seek a temporary restraining order and an order after hearing on behalf of the employee and other employees at the workplace, as described.

This new Bill would authorize a collective bargaining representative of an employee, as described, to seek a temporary restraining order and an order after hearing on behalf of the employee and other employees at the workplace, as described. The Bill would require an employer or collective bargaining representative of an employee, before filing such a petition, to provide the employee who has suffered unlawful violence or a credible threat of violence from any individual an opportunity to decline to be named in the temporary restraining order. Under the Bill, an employee's request to not be named in the temporary restraining order would not prohibit an employer or collective bargaining representative from seeking a temporary restraining order on behalf of other employees at the workplace, and, if appropriate, other employees at other workplaces of the employer.

Senate Bill 799 - Unemployment benefits for striking workers:

This Bill will give unions more leverage in contract talks and extend work stoppages since unions will not have to tap into their strike funds to pay members on the picket lines.

How does this affect us? It will also increase California's \$18 billion unemployment insurance fund deficit – meaning higher payroll taxes for employers.



### 2024 SSI Rates

Supplemental Security Income (SSI):

State Supplementary Payment (SSP):

Total NMOHC Payment Standard

\$ 943.00

\$\_\_\_\_\_

Amount payable to the facility:

\$\_\_\_\_\_

# Update to Dementia Regulations

DSS has been working on updating the dementia regulations in Title 22 (RCFE) for over 7 years.

Per CALA, the first draft was released for official review. In October, 2023, CALA submitted comments to DSS on the first round of the proposed regulatory package. DSS' stated goal to allow residents to age in place in the least restrictive environment, however, was not included in this first draft.

Example of the proposed, requested changes: A resident goes to their physician and is diagnosed with dementia. This, unfortunately, triggers the current dementia regulations = Windex is immediately removed from their room. What should the trigger be and who makes this decision? This may discourage residents from getting tested for dementia......

# Update on the Guardian System

Guardian will be replaced at some point. Until then:

- DSS has hired new staff, increased telephone access to their call center.
- Simplified exemptions: 3 week turn-around. Per CALA, the
  Department learned that there is a new glitch with Guardian.
  Guardian is not getting rap sheets back on some people.
  Employees will have to be re-fingerprinted but they can continue to work during this process. Per CALA, DSS will pay for the refingerprinting.

## Administrator Certification

DSS announced through "The Wire" and an email that they will be launching an Administrator Certification online application portal.

DSS will be sending emails notifying Administrators of their 90-day certification expiration date to those Administrators with email addresses on file. Administrators without an email address on file will continue to receive notifications via USPS mail.

Stay tuned for updated information......



## Title 22 Updates

RCFE was updated (certain sections) July 1, 2023

ARF was also updated July 1, 2023



# Title 22 Updates - ARF

PAGE AND SECTION #	DESCRIPTION
Pg 4.1; "Definitions"	Adds "Contagious diseases" definition
Pg 4.2; "Definitions"	Adds to "Health Care Surrogate Decision Maker" description
Pg 4.3; "Definitions"	Adds "Infectious" definition
Pgs 32.2-32.6; Section 85095.5	Adds new Section 85095.5 "Infection Control Requirements"

# Title 22 Updates - RCFE

PAGE AND SECTION #	DESCRIPTION
Pg 10; "Definitions"	Adds "Contagious diseases" definition
Pg 16; "Definitions"	Adds "Infectious" definition
Pg 17; "Definitions"	Updates "Licensed Professional" definition to include PA's and NP's
Pg 18; "Definitions"	Updates "Medical professional" definition to include RN's and LPN's
Pgs 142.2-142.6; Section 87470	Updates Section 87470 "Infection Control Requirements"

# DSS Form Changes - 2023

LIC 9163

LIC 9182

LIC 9188

LIC 9214

LIC 9273

LIC 9282

# Form Changes – LIC 9163

Updated March, 2023

6 pages now

(https://guardian.dss.ca.gov	Applican	the state of the s	process at the Guardian Applicant site	
	Scan for		r Facility/Organization, you will be able to re accuracy and reduce possible delays.	
1. ORI: A0448				
<ol> <li>Working Title: (Check one ☐ License, Certification, Ap</li> </ol>			an Client ☐ Employee ☐ RFA Relative Home Care Aide Registry Applicant	
3. Authorized Applicant Type (Enter from list on Page 2, "D		riated CCLD Facility/O	organization Type")	
4. Agency Address Set Cont CA Dept of			03502	
Agency authorized to receive	e criminal	history information	Mail Code (five-digit code assigned by DOJ)	
PO BOX 94244	Mail Sta	ation T9-15-62	N/A	
Street No.	Street or PO Box		Contact Name (Mandatory for all school submissions)	
Sacramento	CA	94244-2430	N/A	
City S	tate	Zip Code	Contact Telephone No.	
5. Applicant Information: Name of Applicant: (Please	print)		and the same of th	
			Last, First, MI.	
AKA's:			CDL/CA ID No.	
DOB: Sex:	Male	Female	Misc No.: BIL - Agency Billing Number (If applicable)	
HT: WT:			Misc No.:  Permanent Resident Card.	

# Form Changes – LIC 9182 and 9188

Related to criminal background transfer/exemption requests

Both changed in March, 2023

Most facilities are doing this through the Guardian system rather than using these forms California Department of Social Services

#### **APPLICATION FOR ADMINISTRATION CERTICATION**

ADMINISTRATOR CERTIFICATION PROGRAM

Ins	structions: See page 2 for com	plete instructions.	For Office Use Only: PRINTS TO DOJ:				
	Type of Application: (Check of certificate number and expiration  □ New  □ Renewal Certificate #:	on date.) _Expires:	FBI CLEARED:  CACI:  FACILITY #:  D.O. #:				
2.			Facility for the Elderly)				
3.	Applicant Information: (Pleas	se print.)   Check here if any ir	formation has changed since last submittal				
	Name (First, MI, Last):						
	Address (Street Address, City, State, Zip):						
	Telephone Number:	Cell:I	-mail:				
	Date of Birth: (MM/DD/YY)						
	professional in a specified		e, certification or other approval as a ease list the type(s) of license(s) or or Certificates.)				
	b. Do you currently hold or ha	ave you previously held a State-	issued care facility license? If yes, please ny community care facility licenses.)				
			red by a State-licensed care facility? If yes, ce an * by those where currently employed.)  □ YES □ NO				

# Form Changes – LIC 9214

Used for Administrator Certificates

Updated May, 2023

Now 3 pages

#### California Health & Human Services Agency

California Department of Social Services

Administrator certification application fees will incrementally increase by ten (10%) percent each year, over a four (4) year period. Administrator Certification Application Fee Schedule is as follows:

Year 1, effective July 1, 2021, Renewal Application: \$110

Year 2, effective July 1, 2022, Renewal Application: \$120

Year 3, effective July 1, 2023, Renewal Application: \$130

Year 4, effective July 1, 2024, Renewal Application: \$140

(Note: Please include your administrator certificate number on your check or money order. Paper clip your payment to your documents; do not staple or glue.)

- ☐ Proof of completion copies of certificates of completion from course vendors of forty (40) hours of continuing education (OR twenty (20) hours for RCFE-NHA certificate holders) approved by the department and provided by approved vendors per program regulations. The total units must include:
  - ☐ At least four (4) hours of instruction in laws, regulations, policies and procedural standards that impact your type of care facility (e.g., ARF, GH, RCFE)
  - ☐ For RCFE (and RCFE-NHA) certificate holders, at least eight (8) hours in subjects related to serving residents with Alzheimer's Disease or other dementias
  - ☐ If applicable, for RCFE applicants only, a copy of your current Nursing Home Administrator license.

### Form Changes - LIC 9214

Make sure you are completing the form, where required (and in its entirety) and send in the correct fee!
Otherwise, it will be rejected and sent back to you.

California Department of Social Services

# Form Changes – LIC 9273

Updated July, 2023

Pertains to CCRC's only

			Da	ite Prepared:
Facility Name:		-,		
Address:		Zip Cod	e:	Phone:
Provider Name:				
Facility Operator:				
Religious Affiliation:				
Year Opened:	# of Acres:	3000000000	Shopping Center:	Miles to Hospital:
☐ Single Story	☐ Multi-Story	☐ Other		
Number of Units:				
Residential Living	Number o	f Units	Health Care	Number of Units
Apartments - Studio:			Assisted Living:	
Apartments - 1 Bdrm	1:		Skilled Nursing:	
Apartments – 2 Bdrm	1:		Special Care:	
Cottages/Houses:			Description:	
			-	
RLU Occupancy (%)	at Year End:			
Type of Ownership:		t	Accredited	<b>1?</b> □ Yes By:
	□ For Profit			□No
Form of Contact:	☐ Continuing (			nce Fee   Fee for Se

State of California - Health and Human Services Agency

#### Form Changes – LIC 9282

Required for RCFE's and ARF's

Replaces the LIC 808 form

Complete this form or use it to create your own Plan

The Plan must be in writing and made available upon request to residents/clients onsite, any responsible party for a resident/client, the local Long-Term Care Ombudsman, and DSS. The Infection Control Plan shall be included in the Plan of Operation and reviewed at least annually, updated as required and kept on file in the facility.

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California Health & Human Services Agency

California Department of Social Services

RESIDENTIAL INFECTION CONTROL PLAN - Adult Residential Facilities, Enhanced Behavioral Supports Homes, Community Crisis Homes, Residential Care Facilities for the Elderly, Residential Care Facilities for the Chronically III, and Social Rehabilitation Facilities

EXPLANATION: This form is provided as a courtesy to the following adult/senior care facility applicants and licensees: Adult Residential Facility (ARF), Enhanced Behavioral Support Home (EBSH), Community Crisis Home (CCH), Residential Care Facility for the Elderty (RCFE), Residential Care Facility for the Chronically III (RCFC), and Social Rehabilitation Facility (SRF). An applicant seeking a license for a new ARF, EBSH, CCH, RCFE, RCFCI, and SRF must submit an Infection Control Plan with their initial license application and keep it updated and may choose to either provide the required information on this form or on a separate written submission. This form is provided as a courtesy and its use is voluntary.

A licensee is required to have an Infection Control Plan pursuant to the applicable Infection Control Requirements section of the California Code of Regulations (CCR), Title 22: Section 8109.5.5 for SRFs; Section 85095.5 for ARFs, CCHs and EBSHs; Section 87470 for RCFEs; and Section 87895.5 for RCFCIs. The plan must be in writing and made available upon request to residents/clients onsite, any responsible party for a resident/client, the local Long-Term Care Ombudsman, and the California Department of Social Services. The Infection Control Plan shall be included in the Plan of Operation required in the applicable CCR Title 22, Section 81022, Section 85022, Section 87208 and Section 87822. For ARFs, EBSHs, CCHs, RCFCIs, and SRFs, any change to the Plan of Operation which affects services to residents/clients shall be reported to the Department within 10 working days pursuant to the applicable CCR Title 22, Section 80061, Section 81061, Section 85061 and Section 87861. RCFEs are required to have a current Plan of Operation pursuant to CCR Title 22, Section 87208. All resident/client and employee information on this form must be kept confidential.

The Infection Control Plan shall be reviewed annually, updated as necessary, and maintained on file at the facility, pursuant to CCR Title 22, Section 81095.5(c)(1)(D) for SRFs, Section 85095.5(c)(1)(D) for ARFs, CCHs, and EBSHs, Section 87470(c)(1)(D) for RCFEs and Section 87895.5(c)(1)(D) for RCFCIs. A licensee or administrator should sign and date the plan to show that it has been reviewed and updated as necessary.

In the case of an emergency as defined in <u>Government Code Section 8558</u>, or a federal emergency for contagious disease is proclaimed or declared, the Emergency Infection Control Plan shall be reviewed and updated as necessary, or whenever new infection control measures are recommended by the federal, state and local public health authorities, or as determined by the Department, until the proclaimed state of emergency is no longer in effect.

DUE TO AB 1720, THE USE OF THE LIC 508 HAS
BEEN DISCONTINUED...BUT EMPLOYERS ARE STILL
ALLOWED TO ASK FOR IT BUT ARE NOT REQUIRED
TO SUBMIT IT TO DSS.

Fiscal/Financial

CDSS Programs | Community Care Licensing

#### Community Care Licensing Division

#### Welcome to the Community Care Licensing Division

We serve the most vulnerable people of California and our mission is to promote the health, safety, and quality of life of each person in community care through the administration of an effective and collaborative regulatory enforcement system.

#### Adult Care



Children's Residential



Home Care Services



Child Care



**Continuing Care** 



Senior Care





#### Contact Us

Community Care Licensing Division 744 P Street, MS 8-17-17 Sacramento, CA 95814 email: cclwebmaster@dss.ca.gov

**CCLD Complaint Hotline** 1-844-LET-US-NO (1-844-538-8766)

email: letusno@dss.ca.gov Information regarding filing a complaint





**Data Portal** 

#### Quick Links

About Us

Inspection Process Project

Key Indicator Tool Report

Workload Study Report

Assembly Bill 388 Report of Law Enforcement

Contacts with Children's Facilities

Administrator Certification

Background Check Process

CCLD Policies and Procedures

Laws and Regulations

Provider Information Notices (PINs)

Quarterly Updates

ASCP Centralized Applications Bureau

Register for Online Orientation

Health and Safety Information

Other Links and Partner Agencies

Most Commonly Cited Deficiencies

Technical Support Program

Parent's Guide to Choosing Child Care

# 2024 and 2023 PIN's

## PIN's

Discussion of PIN's released in 2024......



### Additional Sources

DSS website:

https://www.cdss.ca.gov/inforesources/community-care-licensing

California Assisted Living Association: <a href="http://caassistedliving.org/">http://caassistedliving.org/</a>

California Legislative Information : <a href="https://leginfo.legislature.ca.gov/">https://leginfo.legislature.ca.gov/</a>

The National Law Review:

https://www.natlawreview.com/article/2022-californiaemployment-law-round

## Conclusion

Assisted Living Education thanks you for attending this Course.

We look forward to seeing you again at another of our Courses!

